

A stylized graphic of a sailboat with a white sail, a red hull, and a blue mast, sailing on blue waves. The background is a light blue gradient.

FREE WEBINAR

VBP Voyage

Navigating new HHVBP reports
& improving patient outcomes

TUE, JUL 30 | 12:00 PM CT

simple.
a Netsmart solution

mcbee
part of Netsmart

A logo consisting of three stylized human figures in green and blue, arranged in a circle.

Netsmart

HOME HEALTH

YOUR SPEAKERS



Lisa Selman-Holman

VP of Education & Quality
McBee, part of Netsmart



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Manager - Clinical Consulting & Education
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Objectives

- Explain Home Health Value-Based Purchasing (HHVBP) basics
- Discuss the specifics of Achievement vs Improvement vs Care points
- Explain how to use the data in the HHVBP reports to set your agency up for success



POLL #1

Have you looked at your most recent IPR?

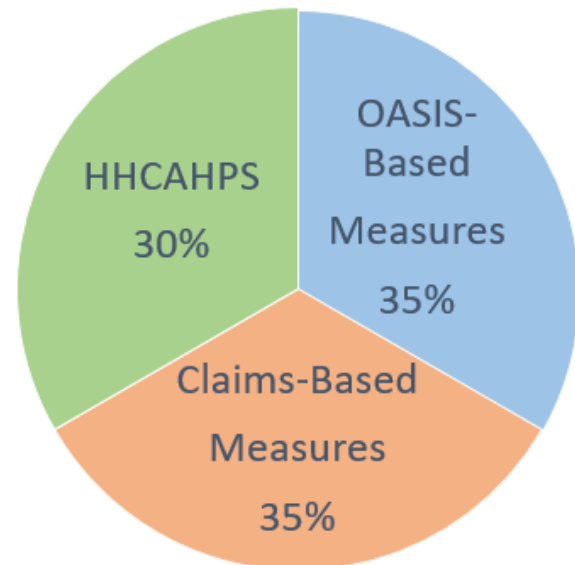
- A. Yes
- B. No
- C. What's an IPR?

VBP Overview

Current Quality Measures Home Health VBP TPS

OASIS-based Measures	Weight
TNC Self-Care	8.75%
TNC Mobility	8.75%
Oral Meds (M2020)	5.83%
Dyspnea (M1400)	5.83%
Discharge to Community (M2420)	5.83%
Total for OASIS-based Measures	35.00%

HHCAHPS Survey Measures	Weight
HHCAHPS Professional Care	6.00%
HHCAHPS Communication	6.00%
HHCAHPS Team Discussion	6.00%
HHCAHPS Overall Rating	6.00%
HHCAHPS Willingness to Recommend	6.00%
Total for HHCAHPS Survey Measures	30.00%



Claims-based Measures	Weight
ACH	26.25%
ED Use	8.75%
Total for claims-based Measures	35.00%

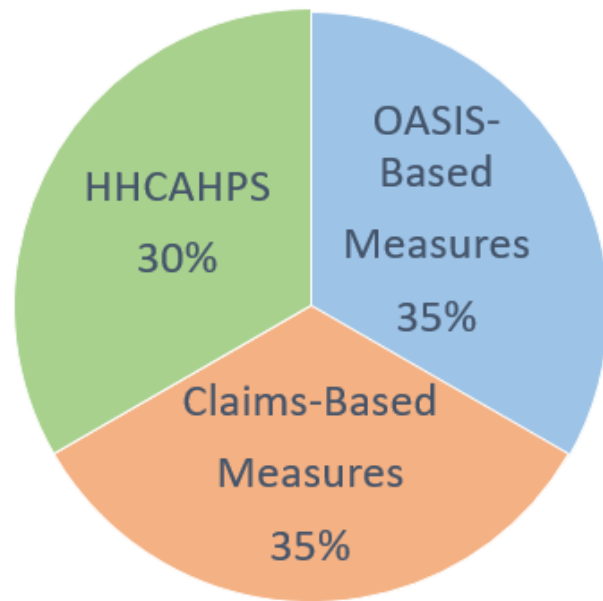
HH VBP Quality Measure Comparison: CY 2023, CY 2024, and CY 2025

Category	Quality Measure	CY 2023, 2024	CY 2025
OASIS-based	Discharged to Community	X	
	Improvement in Dyspnea	X	X
	Improvement in Management of Oral Medications	X	X
	Total Normalized Composite Change in Mobility (TNC Mobility)	X	
	Total Normalized Composite Change in Self-Care (TNC Self-Care)	X	
	Discharge Function Score (DC Function)		X
Claims-based	Acute Care Hospitalization (ACH)	X	
	Emergency Department Use without Hospitalization (ED Use)	X	
	Home Health Within-Stay Potentially Preventable Hospitalization (PPH)		X
	Discharge to Community – Post Acute Care (DTC-PAC)		X
HCAHPS Survey-based	Care of Patients	X	X
	Communication Between Providers and Patients	X	X
	Specific Care Issues	X	X
	Overall Rating of Home Health Care	X	X
	Willingness to Recommend the Agency	X	X

2025: Quality Measures Home Health VBP TPS

OASIS-based Measures	Weight
Discharge Function Self-Care and Mobility (based on GG)	20%
Oral Meds (M2020)	9%
Dyspnea (M1400)	6%
Total for OASIS-based Measures	35.00%

HHCAHPS Survey Measures	Weight
HHCAHPS Professional Care	6.00%
HHCAHPS Communication	6.00%
HHCAHPS Team Discussion	6.00%
HHCAHPS Overall Rating	6.00%
HHCAHPS Willingness to Recommend	6.00%
Total for HHCAHPS Survey Measures	30.00%



Claims-based Measures	Weight
PPH	26%
DTC	9%
Total for claims-based Measures	35.00%

Payers

Measure Category	Payer Data Used	Payer Payment Adjustment
OASIS-Based Measures	Medicare FFS Medicare Advantage Medicaid FFS Medicaid Managed Care	Medicare FFS
HCAHPS Survey-Based Measures	Medicare FFS Medicare Advantage Medicaid FFS Medicaid Managed Care	Medicare FFS
Claims-Based Measures	Medicare FFS	Medicare FFS



Model Baseline Year Change

Update the Model baseline year from CY 2022 to CY 2023 starting in the CY 2025 performance year to enable CMS to measure competing HHAs performance on benchmarks and achievement thresholds that are more current for the proposed applicable measure set.

TABLE D6: DATA PERIODS USED UNDER THE PROPOSED MEASURE SET FOR PERFORMANCE YEAR CY 2025 AND PAYMENT YEAR CY 2027

Measure	Data Period	Data Period Used for Model Baseline Year*	Data Period Used for Performance Year	Payment Year
OASIS-based Measures				
Improvement in Dyspnea	1-year	CY 2023	CY 2025	CY 2027
Improvement in Management of Oral Medications	1-year	CY 2023	CY 2025	CY 2027
DC Function	1-year	CY 2023	CY 2025	CY 2027
Claims-based Measures				
Potentially Preventable Hospitalizations	1-year	CY 2023	CY 2025	CY 2027
Discharge to Community-Post Acute Care	2-year	CY 2022/2023	CY 2024/2025	CY 2027
HHCAHPS Survey-based Measures				
Care of Patients	1-year	CY 2023	CY 2025	CY 2027
Communications Between Providers and Patients	1-year	CY 2023	CY 2025	CY 2027
Specific Care Issues	1-year	CY 2023	CY 2025	CY 2027
Overall Rating of Home Health Care	1-year	CY 2023	CY 2025	CY 2027
Willingness to Recommend the Agency	1-year	CY 2023	CY 2025	CY 2027

*Beginning with performance year CY 2025, the baseline year and AT/BMs would be updated to CY 2023 for all remaining measures from the initial measure set.



Achievement, Improvement Thresholds & Benchmarks

Achievement Threshold

- Median **50th** percentile
- Your Cohort
- During the **Model Baseline Year**.

Your Agency
Vs.
Your Peers

Benchmark
Mean of 90th

Achievement Range

Benchmark

- Mean of top decile (**90th** percentile)
- Your Cohort
- During the **Model Baseline Year**.

Improvement Threshold

- Your agency's performance on quality measures
- During the **HHA Baseline Year**.

Your Agency
Vs.
Yourself

Benchmark
Mean of 90th

Improvement Range

Achievement Thresholds & Benchmarks for 2023 & 2024

Current!

Final Achievement Thresholds and Benchmarks

Measure	Data Period [b] (12-Month End Date)	Achievement Threshold [c]		Benchmark [c]	
		Median		Top Decile	
		Smaller-volume Cohort	Larger-volume Cohort	Smaller-volume Cohort	Larger-volume Cohort
		Number to Beat		Goal = Full Points	
OASIS-based Measures					
Discharged to Community	12-31-2022	66.012	72.652	88.914	84.249
Improvement in Dyspnea	12-31-2022	74.818	86.305	99.991	98.512
Improvement in Management of Oral Medications	12-31-2022	68.978	80.990	99.409	97.899
Total Normalized Composite (TNC) Change in Mobility	12-31-2022	0.605	0.744	0.987	1.011
Total Normalized Composite (TNC) Change in Self-Care	12-31-2022	1.726	2.123	2.773	2.733
Claims-based Measures					
Acute Care Hospitalizations	12-31-2022	12.011	13.907	4.869	7.773
Emergency Department Use Without Hospitalization	12-31-2022	8.327	11.782	1.245	4.689
HHCAHPS Survey-based Measures					
Care of Patients	12-31-2022	-	89.254	-	94.448
Communications Between Providers and Patients	12-31-2022	-	86.626	-	93.036
Specific Care Issues	12-31-2022	-	82.048	-	91.198
Overall Rating of Home Health Care	12-31-2022	-	85.941	-	94.337
Willingness to Recommend the Agency	12-31-2022	-	79.986	-	91.202

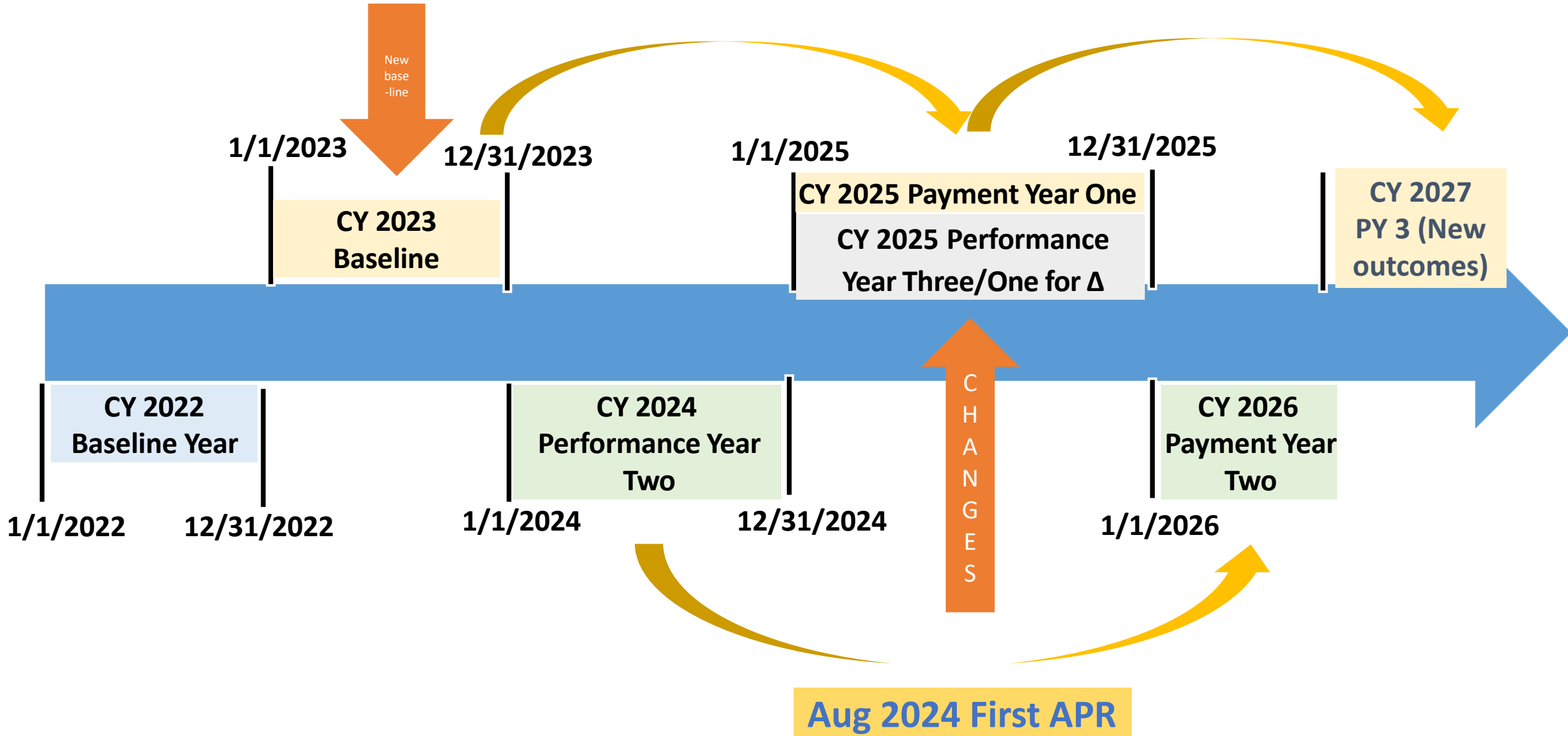
Achievement Thresholds & Benchmarks for 2025

Upcoming!

Preliminary Achievement Thresholds and Benchmarks

Measure	Data Period [b]	Achievement Threshold [c]			Benchmark [c]		
		Smaller-volume Cohort	Median Large 2022 Baseline for 23 & 24 Performance	Larger-volume Cohort	Smaller-volume Cohort	Top Decile Large 2022 Baseline for 23 & 24 Performance	Larger-volume Cohort
OASIS-based Measures		Number to Beat			Goal = Full Points		
Discharge Function (DC Function)	12-31-2023	51.355	NA	62.350	91.426	NA	83.179
Improvement in Dyspnea	12-31-2023	83.260	86.305	89.672	100.000	98.512	99.422
Improvement in Management of Oral Medications	12-31-2023	73.666	80.990	85.175	99.997	97.899	98.746
Claims-based Measures							
Discharge to Community – Post Acute Care (DTC-PAC)	12-31-2023	71.390	NA	80.510	88.390	NA	90.123
Potentially Preventable Hospitalizations (PPH)	12-31-2023	9.750	NA	9.760	7.254	NA	6.081
HHCAHPS Survey-based Measures							
Care of Patients	12-31-2023	-		89.507	-		94.585
Communications Between Providers and Patients	12-31-2023	-		86.821	-		93.192
Specific Care Issues	12-31-2023	-		82.373	-		91.297
Overall Rating of Home Health Care	12-31-2023	-		86.328	-		94.687
Willingness to Recommend the Agency	12-31-2023	-		80.226	-		91.391

Expanded HHVBP New Timeline



Report Timelines

Exhibit 10. Timeline for CY 2023 and CY 2024 Performance Years by Report Type, Measure Category, and Data Period

Performance Year	Report Type	OASIS-based Measures	Claims-based and HHCAPHS Survey-based Measures
CY 2023	July 2023 Interim Performance Report (IPR)	4/1/2022 – 3/31/2023	1/1/2022 – 12/31/2022
	October 2023 IPR*	7/1/2022 – 6/30/2023	4/1/2022 – 3/31/2023
	January 2024 IPR	10/1/2022 – 9/30/2023	7/1/2022 – 6/30/2023
	April 2024 IPR	1/1/2023 – 12/31/2023	10/1/2022 – 9/30/2023
	July 2024 IPR	4/1/2023 – 3/31/2024	1/1/2023 – 12/31/2023
	Annual Performance Report (APR) (CY 2024 APR – in August 2024)	1/1/2023 – 12/31/2023	1/1/2023 – 12/31/2023
CY 2024	July 2024 IPR	4/1/2023 – 3/31/2024	1/1/2023 – 12/31/2023
	October 2024 IPR	7/1/2023 – 6/30/2024	4/1/2023 – 3/31/2024
	January 2025 IPR	10/1/2023 – 9/30/2024	7/1/2023 – 6/30/2024
	April 2025 IPR	1/1/2024 – 12/31/2024	10/1/2023 – 9/30/2024
	July 2025 IPR	4/1/2024 – 3/31/2025	1/1/2024 – 12/31/2024
	Annual Performance Report (APR) (CY 2025 APR – in August 2025)	1/1/2024 – 12/31/2024	1/1/2024 – 12/31/2024



Reports

Where are my reports?

- CMS will notify HHAs via email when new reports are available.
- HHVBP Reports will be available on the iQIES portal:
<https://iqies.cms.gov/>
- Log in, go to *My Reports* → *HHA Provider Preview Reports* folder → select report → download as an excel
- Available reports include PIPR and IPR. IPR is the most current data!
- First APR will be August 2024

Report Contents

Report Tab	Description	IPR	APR
Overview	Overview of Report	X	X
Achievement	Compares HHA performance to their peers	X	X
Improvement	Compares HHA performance to past performance	X	X
Care Points	Measure of HHA quality performance, taking higher of the achievement or improvement points	X	X
Measure Scorecard	Sum of the weighted care points to produce the HHA's Total Performance Score (TPS), and compare to cohort.	X	X
TNC Change Reference	HHA's performance on individual OASIS items that make up the TNC change measures	X	X
AT and BM	Reports final Achievement Thresholds (AT) and Benchmarks (BM) by volume-based cohort.	X	X
Annual Payment Adjustment	HHA's payment adjustment percentage		X

Overview Tab

EXAMPLE PURPOSES ONLY. THIS SAMPLE REPORT DOES NOT REFLECT YOUR HHA'S ACTUAL PERFORMANCE. THERE IS NO PAYMENT ADJUSTMENT IN CY 2023. ACHIEVEMENT THRESHOLDS AND BENCHMARKS MAY CHANGE THROUGH FUTURE RULEMAKING.



Home Health Value-Based Purchasing (HHVBP) Model

Interim Performance Report (IPR) for July 2024

Your HHA

CCN	999999
HHA Name	We Love Home Health
HHA Address	999 Home Health Ln, Home Health, MD 99999
Your HHA's Cohort	Larger-volume

This Interim Performance Report

This Interim Performance Report (IPR) provides your HHA's measure performance compared to home health agencies (HHAs) in your HHA's cohort using performance year data covering the following time periods:

OASIS-based Measures	April 1, 2023 to March 31, 2024
Claims-based Measures	January 1, 2023 to December 31, 2023
HHCAHPS Survey-based Measures	January 1, 2023 to December 31, 2023

This IPR provides the preliminary Achievement Thresholds and Benchmarks for the CY 2025 applicable measure set (see "CY 2025 AT and BM" tab). HHA performance for the CY 2025 applicable measure set will determine payment adjustments applied to CY 2027 Medicare fee-for-service (FFS) claims. The Model baseline year for the CY 2025 performance year is CY 2023 for all measures except Discharge to Community – Post Acute Care (DTC-PAC). For the DTC-PAC measure, the Model baseline year is CY 2022 and CY 2023.

For this IPR, your HHA's cohort is determined by your HHA's unique beneficiary count in CY 2023.

Cohorts are determined based on each HHA's unique beneficiary count in the prior calendar year and updated once a year in July. If your HHA's cohort shows "N/A" (Not Applicable), your HHA could not be assigned to a cohort for this report and cohort information presented in this report is based on the larger-volume cohort, which most HHAs fall into. Updates to your cohort assignment will appear in future reports as applicable. Please refer to the Expanded HHVBP Model Guide at <https://innovation.cms.gov/innovation-models/expanded-home-health-value-based-purchasing-model> for additional information.

Your HHA's Interim Total Performance Score (TPS):

31.136

- Agency info
- Cohort
- Interim Total Performance Score (TPS)
- Final TPS on APR
- Definition of HHVBP
- Time Periods for report
- Table of Contents, matches tabs at the bottom

Table of Contents (TOC)

Worksheet Tab	Description
Achievement	Your HHA's Achievement Points calculated using this formula: $10 \times \left(\frac{HHA \text{ Performance Score} - \text{Achievement Threshold}}{\text{Benchmark} - \text{Achievement Threshold}} \right)$
Improvement	Your HHA's Improvement Points calculated using this formula: $9 \times \left(\frac{HHA \text{ Performance Score} - HHA \text{ Improvement Threshold}}{\text{Benchmark} - HHA \text{ Improvement Threshold}} \right)$
Care Points	Your HHA's total points based on the higher of your HHA's Achievement or Improvement Points
Measure Scorecard	Scorecard demonstrating the calculation of your HHA's Total Performance Score (TPS) and how it compares to HHAs in your HHA's cohort
TNC Change Reference	Your HHA's performance on individual OASIS items composing the Total Normalized Composite (TNC) change measures

Achievement Tab & Points

Measure	Performance Year Data Period [a] (12-Month End Date)	Your HHA's Performance Year Measure Value [b]	Median	Top Decile	↓	↓
			Your Cohort's Achievement Threshold [c]	Your Cohort's Benchmark [d]	Your HHA's Achievement Points [e]	Maximum Possible Achievement Points
OASIS-based Measures						
Discharged to Community	03-31-2024	77.184	72.652	84.249	3.908	10.000
Improvement in Dyspnea	03-31-2024	98.378	86.305	98.512	9.890	10.000
Improvement in Management of Oral Medications	03-31-2024	96.333	80.990	97.899	9.074	10.000
Total Normalized Composite (TNC) Change in Mobility	03-31-2024	0.901	0.744	1.011	5.880	10.000
Total Normalized Composite (TNC) Change in Self-Care	03-31-2024	2.527	2.123	2.733	6.623	10.000
Claims-based Measures						
Acute Care Hospitalizations	12-31-2023	15.215	13.907	7.773	0.000	10.000
Emergency Department Use Without Hospitalization	12-31-2023	13.167	11.782	4.689	0.000	10.000
HHCAHPS Survey-based Measures						
Care of Patients	12-31-2023	88.003	89.254	94.448	0.000	10.000
Communications Between Providers and Patients	12-31-2023	88.537	86.626	93.036	2.981	10.000
Specific Care Issues	12-31-2023	78.395	82.048	91.198	0.000	10.000
Overall Rating of Home Health Care	12-31-2023	85.487	85.941	94.337	0.000	10.000
Willingness to Recommend the Agency	12-31-2023	79.378	79.986	91.202	0.000	10.000

$$\text{Achievement Points} = 10 \times \left(\frac{\text{HHA Performance Score} - \text{Achievement Threshold}}{\text{Benchmark} - \text{Achievement Threshold}} \right)$$

Improvement Tab & Points

2022

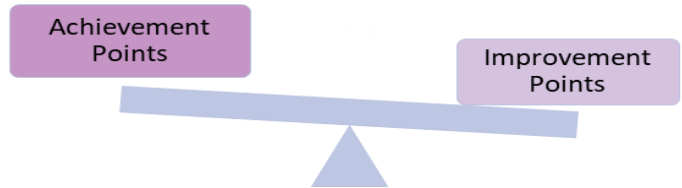
Top Decile



Measure	Performance Year Data Period [a] (12-Month End Date)	Baseline Year Data Period [b] (12-Month End Date)	Your HHA's Performance Year Measure Value [c]	Your HHA's Improvement Threshold [d]	Your Cohort's Benchmark [e]	Your HHA's Improvement Points [f]	Maximum Possible Improvement Points
OASIS-based Measures							
Discharged to Community	03-31-2024	12-31-2022	77.184	77.451	84.249	0.000	9.000
Improvement in Dyspnea	03-31-2024	12-31-2022	98.378	94.509	98.512	8.699	9.000
Improvement in Management of Oral Medications	03-31-2024	12-31-2022	96.333	84.062	97.899	7.981	9.000
Total Normalized Composite (TNC) Change in Mobility	03-31-2024	12-31-2022	0.901	0.764	1.011	4.992	9.000
Total Normalized Composite (TNC) Change in Self-Care	03-31-2024	12-31-2022	2.527	2.234	2.733	5.285	9.000
Claims-based Measures							
Acute Care Hospitalizations	12-31-2023	12-31-2022	15.215	11.403	7.773	0.000	9.000
Emergency Department Use Without Hospitalization	12-31-2023	12-31-2022	13.167	19.728	4.689	3.926	9.000
HHAHPS Survey-based Measures							
Care of Patients	12-31-2023	12-31-2022	88.003	91.990	94.448	0.000	9.000
Communications Between Providers and Patients	12-31-2023	12-31-2022	88.537	88.667	93.036	0.000	9.000
Specific Care Issues	12-31-2023	12-31-2022	78.395	81.563	91.198	0.000	9.000
Overall Rating of Home Health Care	12-31-2023	12-31-2022	85.487	87.710	94.337	0.000	9.000
Willingness to Recommend the Agency	12-31-2023	12-31-2022	79.378	89.282	91.202	0.000	9.000

$$\text{Achievement Points} = 9 \times \left(\frac{\text{HHA Performance Score} - \text{Improvement Threshold}}{\text{Benchmark} - \text{Improvement Threshold}} \right)$$

Care Points Tab



Measure	Sufficient Data for Measure Inclusion?	Your HHA's Achievement Points	Your HHA's Improvement Points	Your HHA's Care Points [a]	Your HHA's Percentile Ranking Within Your HHA's Cohort [b]
OASIS-based Measures					
Discharged to Community	Yes	3.908	0.000	3.908	50-74
Improvement in Dyspnea	Yes	9.890	8.699	9.890	≥75
Improvement in Management of Oral Medications	Yes	9.074	7.981	9.074	≥75
Total Normalized Composite (TNC) Change in Mobility	Yes	5.880	4.992	5.880	50-74
Total Normalized Composite (TNC) Change in Self-Care	Yes	6.623	5.285	6.623	≥75
Claims-based Measures					
Acute Care Hospitalizations	Yes	0.000	0.000	0.000	<25
Emergency Department Use Without Hospitalization	Yes	0.000	3.926	3.926	50-74
HHCAHPS Survey-based Measures					
Care of Patients	Yes	0.000	0.000	0.000	<25
Communications Between Providers and Patients	Yes	2.981	0.000	2.981	50-74
Specific Care Issues	Yes	0.000	0.000	0.000	<25
Overall Rating of Home Health Care	Yes	0.000	0.000	0.000	<25
Willingness to Recommend the Agency	Yes	0.000	0.000	0.000	<25
Number of Measures Included	12		Summed Care Points:	42.282	50-74

Measure Scorecard Tab



Measure	Your HHA's Care Points	Maximum Possible Points	Measure Weight [a]	Your HHA's Weighted Measure Points [b]
OASIS-based Measures				
Discharged to Community	3.908	10.000	5.833	2.280
Improvement in Dyspnea	9.890	10.000	5.833	5.769
Improvement in Management of Oral Medications	9.074	10.000	5.833	5.293
Total Normalized Composite (TNC) Change in Mobility	5.880	10.000	8.750	5.145
Total Normalized Composite (TNC) Change in Self-Care	6.623	10.000	8.750	5.795
Sum of OASIS-based Measures	35.375	50.000	35.000	24.282
Claims-based Measures				
Acute Care Hospitalizations	0.000	10.000	26.250	0.000
Emergency Department Use Without Hospitalization	3.926	10.000	8.750	3.435
Sum of Claims-based Measures	3.926	20.000	35.000	3.435
HHCAHPS Survey-based Measures				
Care of Patients	0.000	10.000	6.000	0.000
Communications Between Providers and Patients	2.981	10.000	6.000	1.789
Specific Care Issues	0.000	10.000	6.000	0.000
Overall Rating of Home Health Care	0.000	10.000	6.000	0.000
Willingness to Recommend the Agency	0.000	10.000	6.000	0.000
Sum of HHCAHPS Survey-based Measures	2.981	50.000	30.000	1.789
Sum of All Measures	42.282	120.000	100.000	29.506

$$\text{HHA's Weighted Measure Points} = \text{Measure Weight} \times \left(\frac{\text{HHA's Care Points}}{\text{Maximum Possible Points}} \right)$$

Measure Scorecard Tab

Measure	Your HHA's Care Points	Maximum Possible Points	Measure Weight [a]	Your HHA's Weighted Measure Points [b]
OASIS-based Measures				
Discharged to Community	3.908	10.000	5.833	2.280
Improvement in Dyspnea	9.890	10.000	5.833	5.769
Improvement in Management of Oral Medications	9.074	10.000	5.833	5.293
Total Normalized Composite (TNC) Change in Mobility	5.880	10.000	8.750	5.145
Total Normalized Composite (TNC) Change in Self-Care	6.623	10.000	8.750	5.795
Sum of OASIS-based Measures	35.375	50.000	35.000	24.282
Claims-based Measures				
Acute Care Hospitalizations	0.000	10.000	26.250	0.000
Emergency Department Use Without Hospitalization	3.926	10.000	8.750	3.435
Sum of Claims-based Measures	3.926	20.000	35.000	3.435
HHAHPS Survey-based Measures				
Care of Patients	0.000	10.000	6.000	0.000
Communications Between Providers and Patients	2.981	10.000	6.000	1.789
Specific Care Issues	0.000	10.000	6.000	0.000
Overall Rating of Home Health Care	0.000	10.000	6.000	0.000
Willingness to Recommend the Agency	0.000	10.000	6.000	0.000
Sum of HHAHPS Survey-based Measures	2.981	50.000	30.000	1.789
Sum of All Measures	42.282	120.000	100.000	29.506

Total Performance Score (TPS)	
Number of Measures Included	12
Your HHA's Summed Care Points	42.282
Your HHA's Interim TPS	29.506
Percentile Ranking within Your HHA's Cohort [c]	25-49

TPS Statistics for Your HHA's Cohort	
Number of HHAs in Your HHA's Cohort	6,780
25th Percentile	20.810
50th Percentile	30.268
75th Percentile	41.217
99th Percentile	76.072



Overview Tab

Your HHA's Interim Total Performance Score (TPS): 29.506

TNC Change Reference Tab

Does not reflect the magnitude of change here!

Performance Summary for TNC Change Measures [b]

Your HHA's count of eligible quality episodes [c]	616					
OASIS Item [d]	Changes in OASIS Item Responses between SOC/ROC and EOC as a Percent of Eligible Quality Episodes [e]					
	YOUR HHA			AVERAGE FOR YOUR HHA'S COHORT [f]		
	% No Change	% Positive Change	% Negative Change	% No Change	% Positive Change	% Negative Change
Total Normalized Composite (TNC) Change in Mobility						
M1840 Toilet Transferring (0-4)	35%	62%	3%	28%	71%	1%
M1850 Transferring (0-5)	27%	71%	2%	21%	78%	1%
M1860 Ambulation/Locomotion (0-6)	34%	62%	4%	20%	79%	1%
Total Normalized Composite (TNC) Change in Self-Care						
M1800 Grooming (0-3)	32%	65%	2%	19%	80%	1%
M1810 Ability to Dress Upper Body (0-3)	29%	68%	4%	18%	81%	1%
M1820 Ability to Dress Lower Body (0-3)	29%	68%	3%	19%	80%	1%
M1830 Bathing (0-6)	25%	71%	4%	16%	83%	1%
M1845 Toileting Hygiene (0-3)	28%	69%	3%	19%	80%	1%
M1870 Feeding or Eating (0-5)	60%	36%	3%	43%	55%	2%

This table is a reference tool for HHAs to view their observed performance on the components of the two TNC change measures based on the performance year data period listed on the "Achievement" and "Improvement" tabs.

Annual Payment Adjustment Tab

- Tab is on APR only
- The "Final TPS-Adjusted Payment Percentage Statistics For Your HHA's Cohort" table shows the distribution of the Final TPS-Adjusted Payment Percentage for HHAs in your HHA's cohort.
- The "Annual Payment Adjustment Calculation" table shows the steps involved in this calculation
- The Final TPS-Adjusted Payment Percentage will be applied to your **CY 2025** Medicare fee-for-service final claim payments.

Report	Annual Performance Report (APR) for CY 2023
CCN	999999
HHA Name	We Love Home Health
HHA Address	999 Home Health Ln, Home Health, MD 99999
Your HHA's Cohort	Larger-volume

The "Annual Payment Adjustment Calculation" table shows the steps involved in this calculation, while the "Final TPS-Adjusted Payment Percentage Statistics For Your HHA's Cohort" table shows the distribution of the Final TPS-Adjusted Payment Percentage for HHAs in your HHA's cohort. The Final TPS-Adjusted Payment Percentage will be applied to your CY 2025 Medicare fee-for-service final claim payments. If the payment percentage is positive, your HHA's claim payment amount will increase as a result of your HHA's performance. If it is negative, your HHA's claim payment amount will decrease.

Performance Year	CY 2023
Maximum Payment Adjustment Percentage	5%
Payment Adjustment Application Year	CY 2025
Your HHA's Final TPS-Adjusted Payment Percentage	0.354%

Annual Payment Adjustment Calculation								
	(C1)	Step 1 (C2)	Step 2 (C3)	Step 3 (C4)	Step 4 (C5)	Step 5 (C6)	Step 6 (C7)	Step 7 (C8)
	Total Performance Score (TPS)	Prior Year Payment	Unadjusted Payment Amount 5% x (C2)	TPS-Adjusted Payment Amount (C1/100) x (C3)	Linear Exchange Function (LEF) Ratio Total (C3)/Total (C4)	Final TPS-Adjusted Payment Amount (C4) x (C5)	TPS-Adjusted Payment Percentage (C6)/(C2)	Final TPS-Adjusted Payment Percentage (C7) -5%
Your HHA:	23.411	\$2,307,857	\$115,393	\$27,015	4.574	\$123,569	5.354%	0.354%
Your HHA's Cohort (all HHAs):	22.501	\$17,184,680,726	\$859,234,036	\$187,845,948	4.574	\$859,234,036	5.000%	-

Amounts in this table are rounded to the nearest dollar. Dash (-) indicates no data available. Measures with no data available are excluded from the TPS calculation.

TPS. Your HHA's TPS for CY 2023 is shown in (C1). The average TPS for all HHAs in your HHA's cohort is shown below the value for your HHA.

Step 1. Your HHA's total Medicare FFS home health claim payments from the prior year is shown in (C2). The total amount of prior year Medicare FFS home health claim payments for HHAs in your HHA's cohort is shown below the value for your HHA.

Step 2. The Unadjusted Payment Amount in (C3) is calculated by multiplying the 5% maximum payment percentage for CY 2023 by your Prior Year Payments in (C2). The total Unadjusted Payment Amount for all HHAs in your cohort is below the value for your HHA.

Step 3. The TPS-Adjusted Payment Amount (C4) is calculated by dividing your HHA's TPS in (C1) by 100 and multiplying it by the Unadjusted Payment Amount in (C3). The total TPS-Adjusted Payment Amount across all HHAs in your HHA's cohort is shown below the value for your HHA. Note that this cohort-level value is obtained by applying the calculation to each HHA in the cohort separately and then summing across the individual values (and thus is not exactly the same as applying the calculation for Step 3 to the cohort values for (C1) and (C3)).

Step 4. The Linear Exchange Function (LEF) ratio in (C5) is calculated by dividing the total cohort-level Unadjusted Payment Amount (C3) by the total cohort-level TPS-Adjusted Payment Amount (C4). This ratio is needed to ensure that the total TPS-Adjusted Payment Amount is equal to the total Unadjusted Payment Amount across all HHAs in your HHA's cohort. The LEF ratio is the same for each HHA in your HHA's cohort.

Step 5. The Final TPS-Adjusted Payment Amount (C6) is calculated by multiplying the TPS-Adjusted Payment Amount (C4) by the LEF ratio (C5). The total Final TPS-Adjusted Payment Amount for all HHAs in your HHA's cohort is below the value for your HHA.

Step 6. The TPS-Adjusted Payment Percentage (C7) is calculated by dividing the Final TPS-Adjusted Payment Amount (C6) by your HHA's Prior Year Payment (C2). This represents the gross payment percentage applicable to your HHA without accounting for the 5% payment reduction.

Step 7. The Final TPS-Adjusted Payment Percentage (C8) is calculated by subtracting the 5% maximum payment adjustment percentage from the TPS-Adjusted Payment Percentage (C7). This percentage represents the overall payment percentage that will be applied to your CY 2025 Medicare FFS home health claim payments. A positive Final TPS-Adjusted Payment Percentage would result in increases to your CY 2025 Medicare FFS home health claim payments. A negative Final TPS-Adjusted Payment Percentage would result in reductions to your CY 2025 Medicare FFS home health claim payments. The Final TPS-Adjusted Payment Percentage (C8) is capped at 5%.

Final TPS-Adjusted Payment Percentage Statistics For Your HHA's Cohort					
Number of HHAs in Your HHA's Cohort:	7,056				
	Mean	25th Percentile	50th Percentile	75th Percentile	99th Percentile
Final TPS-Adjusted Payment Percentage	0.000%	-1.880%	-0.416%	1.645%	5.000%

End of Worksheet

POLL #2

Which points are used to calculate the TPS?

- A. Achievement Points
- B. Improvement Points
- C. The higher of the two → Care Points

Examples

Percentile Ranking (as of July)

TPS Statistics for Your HHA's Cohort	
Number of HHAs in Your HHA's Cohort	6,780
25th Percentile	20.810
50th Percentile	30.268
75th Percentile	41.217
99th Percentile	76.072



Achievement Points

Great Claims and HHCAHPS – Poor OASIS

Measure	Performance Year Data Period [a] (12-Month End Date)	Your HHA's Performance Year Measure Value [b]	Your Cohort's Achievement Threshold [c]	Your Cohort's Benchmark [d]	Your HHA's Achievement Points [e]	Maximum Possible Achievement Points
OASIS-based Measures			Median	Top Decile		
Discharged to Community	03-31-2024	57.317	72.652	84.249	0.000	10.000
Improvement in Dyspnea	03-31-2024	70.166	86.305	98.512	0.000	10.000
Improvement in Management of Oral Medications	03-31-2024	58.669	80.990	97.899	0.000	10.000
Total Normalized Composite (TNC) Change in Mobility [f]	03-31-2024	0.628	0.744	1.011	0.000	10.000
Total Normalized Composite (TNC) Change in Self-Care [g]	03-31-2024	1.820	2.123	2.733	0.000	10.000
Claims-based Measures						
Acute Care Hospitalizations	12-31-2023	5.509	13.907	7.773	10.000	10.000
Emergency Department Use Without Hospitalization	12-31-2023	8.478	11.782	4.689	4.658	10.000
HHCAHPS Survey-based Measures						
Care of Patients	12-31-2023	90.655	89.254	94.448	2.697	10.000
Communications Between Providers and Patients	12-31-2023	91.926	86.626	93.036	8.268	10.000
Specific Care Issues	12-31-2023	85.792	82.048	91.198	4.092	10.000
Overall Rating of Home Health Care	12-31-2023	86.462	85.941	94.337	0.621	10.000
Willingness to Recommend the Agency	12-31-2023	71.497	79.986	91.202	0.000	10.000



Improvement Points

Great Claims and HCAHPS – Poor OASIS

Measure	Performance Year Data Period [a] (12-Month End Date)	Baseline Year Data Period [b] (12-Month End Date)	Your HHA's Performance Year Measure Value [c]	Your HHA's Improvement Threshold [d]	Your Cohort's Benchmark [e]	Your HHA's Improvement Points [f]	Maximum Possible Improvement Points
OASIS-based Measures				Median	Top Decile		
Discharged to Community	03-31-2024	12-31-2022	57.317	58.931	84.249	0.000	9.000
Improvement in Dyspnea	03-31-2024	12-31-2022	70.166	73.474	98.512	0.000	9.000
Improvement in Management of Oral Medications	03-31-2024	12-31-2022	58.669	71.207	97.899	0.000	9.000
Total Normalized Composite (TNC) Change in Mobility [g]	03-31-2024	12-31-2022	0.628	0.611	1.011	0.383	9.000
Total Normalized Composite (TNC) Change in Self-Care [h]	03-31-2024	12-31-2022	1.820	1.840	2.733	0.000	9.000
Claims-based Measures							
Acute Care Hospitalizations	12-31-2023	12-31-2022	5.509	4.057	7.773	0.000	9.000
Emergency Department Use Without Hospitalization	12-31-2023	12-31-2022	8.478	8.745	4.689	0.592	9.000
HCAHPS Survey-based Measures							
Care of Patients	12-31-2023	12-31-2022	90.655	89.644	94.448	1.894	9.000
Communications Between Providers and Patients	12-31-2023	12-31-2022	91.926	90.834	93.036	4.463	9.000
Specific Care Issues	12-31-2023	12-31-2022	85.792	86.026	91.198	0.000	9.000
Overall Rating of Home Health Care	12-31-2023	12-31-2022	86.462	83.356	94.337	2.546	9.000
Willingness to Recommend the Agency	12-31-2023	12-31-2022	71.497	70.233	91.202	0.543	9.000



Care Points

Great Claims and HHCAHPS – Poor OASIS

Measure	Sufficient Data for Measure Inclusion?	Your HHA's Achievement Points	Your HHA's Improvement Points	Your HHA's Care Points [a]	Your HHA's Percentile Ranking Within Your HHA's Cohort [b]
OASIS-based Measures					
Discharged to Community	Yes	0.000	0.000	0.000	<25
Improvement in Dyspnea	Yes	0.000	0.000	0.000	<25
Improvement in Management of Oral Medications	Yes	0.000	0.000	0.000	<25
Total Normalized Composite (TNC) Change in Mobility	Yes	0.000	0.383	0.383	25-49
Total Normalized Composite (TNC) Change in Self-Care	Yes	0.000	0.000	0.000	<25
Claims-based Measures					
Acute Care Hospitalizations	Yes	10.000	0.000	10.000	≥75
Emergency Department Use Without Hospitalization	Yes	4.658	0.592	4.658	≥75
HHCAHPS Survey-based Measures					
Care of Patients	Yes	2.697	1.894	2.697	50-74
Communications Between Providers and Patients	Yes	8.268	4.463	8.268	≥75
Specific Care Issues	Yes	4.092	0.000	4.092	50-74
Overall Rating of Home Health Care	Yes	0.621	2.546	2.546	50-74
Willingness to Recommend the Agency	Yes	0.000	0.543	0.543	25-49



Measure Score Card

Great Claims and HHCAHPS – Poor OASIS

Measure	Your HHA's Care Points	Maximum Possible Points	Measure Weight [a]	Your HHA's Weighted Measure Points [b]
OASIS-based Measures				
Discharged to Community	0.000	10.000	5.833	0.000
Improvement in Dyspnea	0.000	10.000	5.833	0.000
Improvement in Management of Oral Medications	0.000	10.000	5.833	0.000
Total Normalized Composite (TNC) Change in Mobility	0.383	10.000	8.750	0.335
Total Normalized Composite (TNC) Change in Self-Care	0.000	10.000	8.750	0.000
Sum of OASIS-based Measures	0.383	50.000	35.000	0.335
Claims-based Measures				
Acute Care Hospitalizations	10.000	10.000	26.250	26.250
Emergency Department Use Without Hospitalization	4.658	10.000	8.750	4.076
Sum of Claims-based Measures	14.658	20.000	35.000	30.326
HHCAHPS Survey-based Measures				
Care of Patients	2.697	10.000	6.000	1.618
Communications Between Providers and Patients	8.268	10.000	6.000	4.961
Specific Care Issues	4.092	10.000	6.000	2.455
Overall Rating of Home Health Care	2.546	10.000	6.000	1.528
Willingness to Recommend the Agency	0.543	10.000	6.000	0.326
Sum of HHCAHPS Survey-based Measures	18.146	50.000	30.000	10.888
Sum of All Measures	33.187	120.000	100.000	41.548

TPS Statistics for Your HHA's Cohort	
75th Percentile	34.061
99th Percentile	68.395

No HHCAHPS – split 50-50 weight

Measure	Your HHA's Care Points	Maximum Possible Points	Measure Weight [a]	Your HHA's Weighted Measure Points [b]
OASIS-based Measures				
Discharged to Community	0.000	10.000	8.333	0.000
Improvement in Dyspnea	0.000	10.000	8.333	0.000
Improvement in Management of Oral Medications	0.000	10.000	8.333	0.000
Total Normalized Composite (TNC) Change in Mobility	0.000	10.000	12.500	0.000
Total Normalized Composite (TNC) Change in Self-Care	0.000	10.000	12.500	0.000
Sum of OASIS-based Measures	0.000	50.000	50.000	0.000
Claims-based Measures				
Acute Care Hospitalizations	4.912	10.000	37.500	18.420
Emergency Department Use Without Hospitalization	3.939	10.000	12.500	4.924
Sum of Claims-based Measures	8.851	20.000	50.000	23.344
HHCAHPS Survey-based Measures				
Care of Patients	-	10.000	0.000	0.000
Communications Between Providers and Patients	-	10.000	0.000	0.000
Specific Care Issues	-	10.000	0.000	0.000
Overall Rating of Home Health Care	-	10.000	0.000	0.000
Willingness to Recommend the Agency	-	10.000	0.000	0.000
Sum of HHCAHPS Survey-based Measures	0.000	50.000	0.000	0.000
Sum of All Measures	8.851	120.000	100.000	23.344

TPS Statistics for Your HHA's Cohort	
Number of HHAs in Your HHA's Cohort	6,780
25th Percentile	20.810
50th Percentile	30.268
75th Percentile	41.217
99th Percentile	76.072

Small Cohort – no HHCAHPS, not enough data claims

Measure	Your HHA's Care Points	Maximum Possible Points	Measure Weight [a]	Your HHA's Weighted Measure Points [b]
OASIS-based Measures				
Discharged to Community	2.506	10.000	16.667	4.177
Improvement in Dyspnea	4.704	10.000	16.667	7.840
Improvement in Management of Oral Medications	6.546	10.000	16.667	10.910
Total Normalized Composite (TNC) Change in Mobility	5.262	10.000	25.000	13.155
Total Normalized Composite (TNC) Change in Self-Care	4.881	10.000	25.000	12.203
Sum of OASIS-based Measures	23.899	50.000	100.000	48.284
Claims-based Measures				
Acute Care Hospitalizations	-	10.000	0.000	0.000
Emergency Department Use Without Hospitalization	-	10.000	0.000	0.000
Sum of Claims-based Measures	0.000	20.000	0.000	0.000
HHCAHPS Survey-based Measures				
Care of Patients	-	-	-	-
Communications Between Providers and Patients	-	-	-	-
Specific Care Issues	-	-	-	-
Overall Rating of Home Health Care	-	-	-	-
Willingness to Recommend the Agency	-	-	-	-
Sum of HHCAHPS Survey-based Measures	-	-	-	-
Sum of All Measures	23.899	70.000	100.000	48.284

TPS Statistics for Your HHA's Cohort	
Number of HHAs in Your HHA's Cohort	1,689
25th Percentile	14.250
50th Percentile	26.319
75th Percentile	40.186
99th Percentile	88.320

Great Hospitalization Rate – Saves the Day!

Measure	Your HHA's Care Points	Maximum Possible Points	Measure Weight [a]	Your HHA's Weighted Measure Points [b]
OASIS-based Measures				
Discharged to Community	0.000	10.000	5.833	0.000
Improvement in Dyspnea	0.000	10.000	5.833	0.000
Improvement in Management of Oral Medications	0.000	10.000	5.833	0.000
Total Normalized Composite (TNC) Change in Mobility	0.383	10.000	8.750	0.335
Total Normalized Composite (TNC) Change in Self-Care	0.000	10.000	8.750	0.000
Sum of OASIS-based Measures	0.383	50.000	35.000	0.335
Claims-based Measures				
Acute Care Hospitalizations	10.000	10.000	26.250	26.250
Emergency Department Use Without Hospitalization	4.658	10.000	8.750	4.076
Sum of Claims-based Measures	14.658	20.000	35.000	30.326
HHCAHPS Survey-based Measures				
Care of Patients	2.697	10.000	6.000	1.618
Communications Between Providers and Patients	8.268	10.000	6.000	4.961
Specific Care Issues	4.092	10.000	6.000	2.455
Overall Rating of Home Health Care	2.546	10.000	6.000	1.528
Willingness to Recommend the Agency	0.543	10.000	6.000	0.326
Sum of HHCAHPS Survey-based Measures	18.146	50.000	30.000	10.888
Sum of All Measures	33.187	120.000	100.000	41.548

TPS Statistics for Your HHA's Cohort	
Number of HHAs in Your HHA's Cohort	6,780
25th Percentile	20.810
50th Percentile	30.268
75th Percentile	41.217
99th Percentile	76.072

Poor Claims-Based – Heavy Weight

Measure	Your HHA's Care Points	Maximum Possible Points	Measure Weight [a]	Your HHA's Weighted Measure Points [b]
OASIS-based Measures				
Discharged to Community	5.157	10.000	5.833	3.008
Improvement in Dyspnea	0.386	10.000	5.833	0.225
Improvement in Management of Oral Medications	0.555	10.000	5.833	0.324
Total Normalized Composite (TNC) Change in Mobility	2.097	10.000	8.750	1.835
Total Normalized Composite (TNC) Change in Self-Care	2.721	10.000	8.750	2.381
Sum of OASIS-based Measures	10.916	50.000	35.000	7.773
Claims-based Measures				
Acute Care Hospitalizations	0.000	10.000	26.250	0.000
Emergency Department Use Without Hospitalization	0.000	10.000	8.750	0.000
Sum of Claims-based Measures	0.000	20.000	35.000	0.000
HHCAHPS Survey-based Measures				
Care of Patients	3.591	10.000	6.000	2.155
Communications Between Providers and Patients	0.326	10.000	6.000	0.196
Specific Care Issues	0.000	10.000	6.000	0.000
Overall Rating of Home Health Care	3.205	10.000	6.000	1.923
Willingness to Recommend the Agency	0.000	10.000	6.000	0.000
Sum of HHCAHPS Survey-based Measures	7.122	50.000	30.000	4.273
Sum of All Measures	18.038	120.000	100.000	12.046

TPS Statistics for Your HHA's Cohort	
Number of HHAs in Your HHA's Cohort	6,780
25th Percentile	20.810
50th Percentile	30.268
75th Percentile	41.217
99th Percentile	76.072

Good HHCAHPS

Measure	Your HHA's Care Points	Maximum Possible Points	Measure Weight [a]	Your HHA's Weighted Measure Points [b]
OASIS-based Measures				
Discharged to Community	0.000	10.000	5.833	0.000
Improvement in Dyspnea	1.112	10.000	5.833	0.649
Improvement in Management of Oral Medications	0.885	10.000	5.833	0.516
Total Normalized Composite (TNC) Change in Mobility	1.498	10.000	8.750	1.311
Total Normalized Composite (TNC) Change in Self-Care	3.754	10.000	8.750	3.285
Sum of OASIS-based Measures	7.249	50.000	35.000	5.760
Claims-based Measures				
Acute Care Hospitalizations	2.700	10.000	26.250	7.088
Emergency Department Use Without Hospitalization	0.553	10.000	8.750	0.484
Sum of Claims-based Measures	3.253	20.000	35.000	7.571
HHCAHPS Survey-based Measures				
Care of Patients	9.908	10.000	6.000	5.945
Communications Between Providers and Patients	6.930	10.000	6.000	4.158
Specific Care Issues	5.307	10.000	6.000	3.184
Overall Rating of Home Health Care	5.809	10.000	6.000	3.485
Willingness to Recommend the Agency	6.481	10.000	6.000	3.889
Sum of HHCAHPS Survey-based Measures	34.435	50.000	30.000	20.661
Sum of All Measures	44.937	120.000	100.000	33.993

TPS Statistics for Your HHA's Cohort	
Number of HHAs in Your HHA's Cohort	6,780
25th Percentile	20.810
50th Percentile	30.268
75th Percentile	41.217
99th Percentile	76.072

Zero Points for HHCAHPS and Claims

Measure	Your HHA's Care Points	Maximum Possible Points	Measure Weight [a]	Your HHA's Weighted Measure Points [b]
OASIS-based Measures				
Discharged to Community	2.570	10.000	5.833	1.499
Improvement in Dyspnea	6.777	10.000	5.833	3.953
Improvement in Management of Oral Medications	8.370	10.000	5.833	4.883
Total Normalized Composite (TNC) Change in Mobility	1.948	10.000	8.750	1.705
Total Normalized Composite (TNC) Change in Self-Care	2.885	10.000	8.750	2.524
Sum of OASIS-based Measures	22.550	50.000	35.000	14.564
Claims-based Measures				
Acute Care Hospitalizations	0.000	10.000	26.250	0.000
Emergency Department Use Without Hospitalization	0.000	10.000	8.750	0.000
Sum of Claims-based Measures	0.000	20.000	35.000	0.000
HHCAHPS Survey-based Measures				
Care of Patients	0.000	10.000	6.000	0.000
Communications Between Providers and Patients	0.000	10.000	6.000	0.000
Specific Care Issues	0.000	10.000	6.000	0.000
Overall Rating of Home Health Care	0.000	10.000	6.000	0.000
Willingness to Recommend the Agency	0.000	10.000	6.000	0.000
Sum of HHCAHPS Survey-based Measures	0.000	50.000	30.000	0.000
Sum of All Measures	22.550	120.000	100.000	14.564

TPS Statistics for Your HHA's Cohort	
Number of HHAs in Your HHA's Cohort	6,780
25th Percentile	20.810
50th Percentile	30.268
75th Percentile	41.217
99th Percentile	76.072

ONLY Claims-Based, No OASIS or HHCAHPS

Measure	Your HHA's Care Points	Maximum Possible Points	Measure Weight [a]	Your HHA's Weighted Measure Points [b]
OASIS-based Measures				
Discharged to Community	0.000	10.000	8.333	0.000
Improvement in Dyspnea	0.000	10.000	8.333	0.000
Improvement in Management of Oral Medications	0.000	10.000	8.333	0.000
Total Normalized Composite (TNC) Change in Mobility	0.000	10.000	12.500	0.000
Total Normalized Composite (TNC) Change in Self-Care	0.000	10.000	12.500	0.000
Sum of OASIS-based Measures	0.000	50.000	50.000	0.000
Claims-based Measures				
Acute Care Hospitalizations	4.912	10.000	37.500	18.420
Emergency Department Use Without Hospitalization	3.939	10.000	12.500	4.924
Sum of Claims-based Measures	8.851	20.000	50.000	23.344
HHCAHPS Survey-based Measures				
Care of Patients	-	10.000	0.000	0.000
Communications Between Providers and Patients	-	10.000	0.000	0.000
Specific Care Issues	-	10.000	0.000	0.000
Overall Rating of Home Health Care	-	10.000	0.000	0.000
Willingness to Recommend the Agency	-	10.000	0.000	0.000
Sum of HHCAHPS Survey-based Measures	0.000	50.000	0.000	0.000
Sum of All Measures	8.851	120.000	100.000	23.344

TPS Statistics for Your HHA's Cohort	
Number of HHAs in Your HHA's Cohort	6,780
25th Percentile	20.810
50th Percentile	30.268
75th Percentile	41.217
99th Percentile	76.072

100% Improvement on Dyspnea

Measure	Performance Year Data Period [a] (12-Month End Date)	Your HHA's Performance Year Measure Value [b]	Your Cohort's Achievement Threshold [c]	Your Cohort's Benchmark [d]	Your HHA's Achievement Points [e]	Maximum Possible Achievement Points
OASIS-based Measures						
Discharged to Community	03-31-2024	79.191	72.652	84.249	5.639	10.000
Improvement in Dyspnea	03-31-2024	100.000	86.305	98.512	10.000	10.000
Improvement in Management of Oral Medications	03-31-2024	95.149	80.990	97.899	8.374	10.000
Total Normalized Composite (TNC) Change in Mobility [f]	03-31-2024	0.670	0.744	1.011	0.000	10.000
Total Normalized Composite (TNC) Change in Self-Care [g]	03-31-2024	1.893	2.123	2.733	0.000	10.000
Claims-based Measures						
Acute Care Hospitalizations	12-31-2023	15.858	13.907	7.773	0.000	10.000
Emergency Department Use Without Hospitalization	12-31-2023	12.327	11.782	4.689	0.000	10.000
HCAHPS Survey-based Measures						
Care of Patients	12-31-2023	76.906	89.254	94.448	0.000	10.000
Communications Between Providers and Patients	12-31-2023	68.750	86.626	93.036	0.000	10.000
Specific Care Issues	12-31-2023	76.108	82.048	91.198	0.000	10.000
Overall Rating of Home Health Care	12-31-2023	61.561	85.941	94.337	0.000	10.000
Willingness to Recommend the Agency	12-31-2023	57.028	79.986	91.202	0.000	10.000



High ACH but Good D/C community? Low MCR

Measure	Performance Year Data Period [a] (12-Month End Date)	Your HHA's Performance Year Measure Value [b]	Your Cohort's Achievement Threshold [c]	Your Cohort's Benchmark [d]	Your HHA's Achievement Points [e]	Maximum Possible Achievement Points
OASIS-based Measures			50th	90th		
Discharged to Community	03-31-2024	76.671	72.652	84.249	3.466	10.000
Improvement in Dyspnea	03-31-2024	90.039	86.305	98.512	3.059	10.000
Improvement in Management of Oral Medications	03-31-2024	88.093	80.990	97.899	4.201	10.000
Total Normalized Composite (TNC) Change in Mobility [f]	03-31-2024	0.818	0.744	1.011	2.772	10.000
Total Normalized Composite (TNC) Change in Self-Care [g]	03-31-2024	2.486	2.123	2.733	5.951	10.000
Claims-based Measures						
Acute Care Hospitalizations	12-31-2023	22.026	13.907	7.773	0.000	10.000
Emergency Department Use Without Hospitalization	12-31-2023	25.202	11.782	4.689	0.000	10.000
HCAHPS Survey-based Measures						
Care of Patients	12-31-2023	89.183	89.254	94.448	0.000	10.000
Communications Between Providers and Patients	12-31-2023	86.648	86.626	93.036	0.034	10.000
Specific Care Issues	12-31-2023	89.380	82.048	91.198	8.013	10.000
Overall Rating of Home Health Care	12-31-2023	87.491	85.941	94.337	1.846	10.000
Willingness to Recommend the Agency	12-31-2023	88.046	79.986	91.202	7.186	10.000



Strategien

OASIS-Based Measures

- Education, Education, Education!
- Post-Acute Academy 😊

- Make real improvements with the patients → better ACH and ED Use

- **DC Function:** <https://www.simplelhc.com/resources/post-acute-training/webinars-2023/recording-access-section-gg-and-discharge-function-score-for-home-health-agencies/>
- **Dyspnea:** <https://www.simplelhc.com/webinar-understanding-the-impact-of-m1400-dyspnea/>
- **Oral Medication Management:** <https://www.simplelhc.com/resources/post-acute-training/webinars-2024/recording-access-m2020-oral-medications-accuracy-and-quality-outcomes/>



Claims-Based Measures

- Know what % of population is traditional MCR
- Study your data – look for patterns beyond dx
- Address SDoH
- Do not D/C before goals are met
- Create a culture of trust & compassion – where patients want to call you first
- Touch base phone calls
- DTC-PAC – follow-up phone calls after discharge
- <https://www.postacuteacademy.com/products/navigating-changes-in-discharge-to-community>
- <https://www.postacuteacademy.com/products/avoiding-hospitalizations-cms-moved-our-cheese>



HHCAHPS

- Is your vendor doing mailings, phone calls or combo?
- What is your response rate?
- Customer service training with staff
- Can you give us a 10 for this visit?
- Touch base phone calls during episode and after
- Copy of envelop in the admission packet
- Stickers on computer, magnet on fridge
- Continuity of care
- <https://www.simplelhc.com/resources/post-acute-training/webinars-2024/recording-access-personalizing-patient-care/>





CONNECTIONS2024

DEEP *in the* HEART of HEALTHCARE

Gaylord Texan | September 3-6 | Grapevine, TX

[CLICK HERE TO LEARN MORE](#)





INSIGHT2024

6TH ANNUAL FORUM ON CODING, OASIS, & QUALITY

- In-depth education on ICD-10 coding, OASIS, VBP and more
 - Opportunities to connect with others in your role
 - Continuing Education (CEUs)

VIRTUAL | KANSAS CITY
AUGUST 5-7



Meet with us...



Michelle Horner

Manager - Clinical Consulting & Education

MichelleHorner@McBeeAssociates.com



Lisa Selman-Holman

VP of Education & Quality

LisaSelman-Holman@McBeeAssociates.com

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- Review your Value-Based Purchasing Interim Performance Report (IPR)

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A stylized illustration of a sailboat with a white sail and a red hull, sailing on blue waves. The background is a light blue gradient.

QUESTIONS

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Thanks for joining us!

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