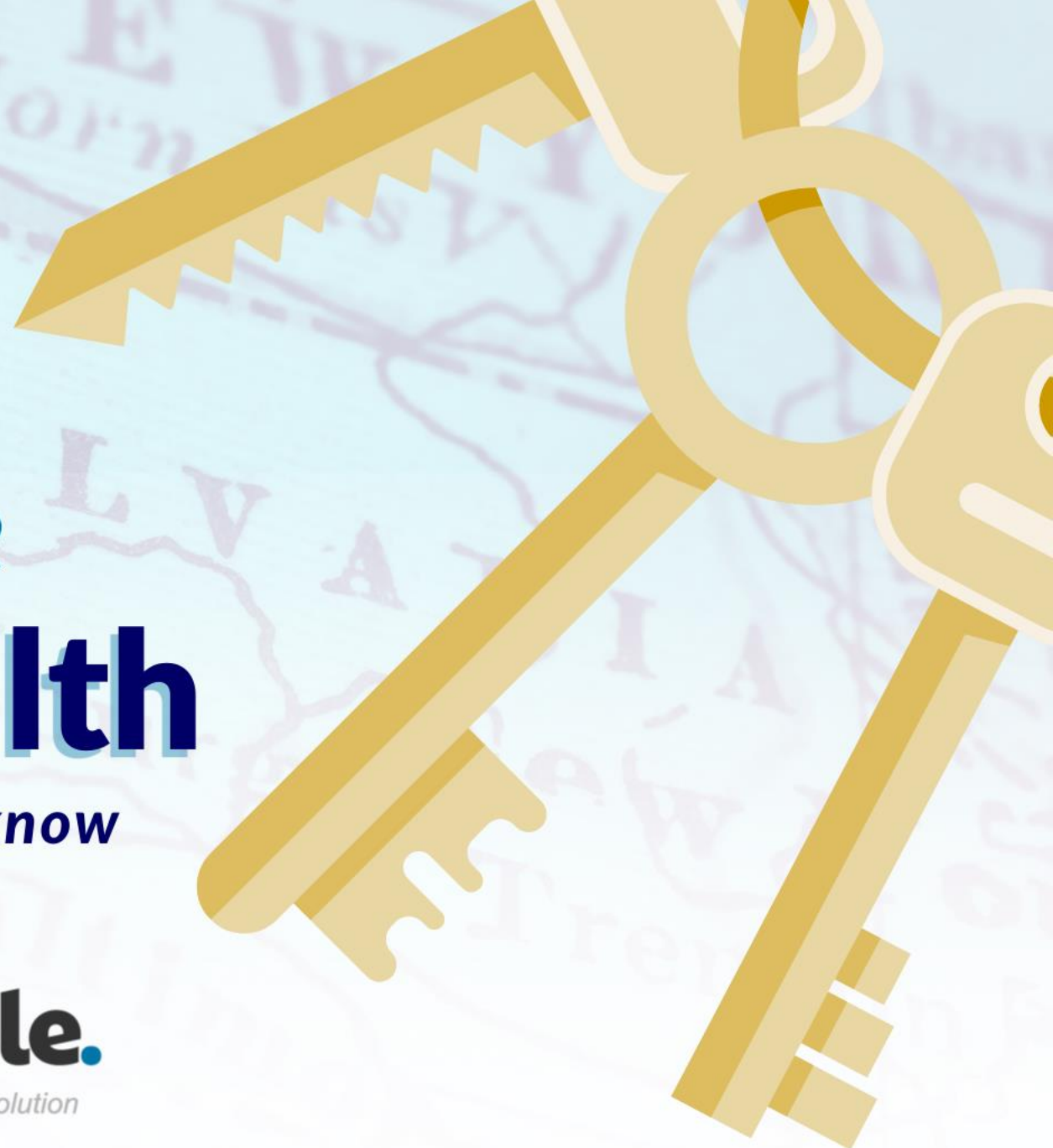




WEBINAR | DEC 2, 2022

iQIES *for the* Commonwealth

What Pennsylvania SNFs need to know



Your Speakers



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*Sr. Director, Engineering,
Simple Solutions*



Josh Miller
*Client Alignment Executive,
Simple Solutions*

Poll #1



How familiar are you with the new iQIES system?



How prepared is your organization for the transition to iQIES?

What is iQIES?

iQIES is an internet-based system that will be used for **all submissions and communications to and from CMS**

- This includes MDS submissions, surveys, and certifications

The official iQIES manuals from CMS can be found by visiting:

<https://qtso.cms.gov/software/iqies/reference-manuals>

Timeline

- CMS is transitioning to iQIES in **early 2023**
- Impacts **MDS Transmission, Patient Assessments, and CASPER reports**

- Registration is now open for all regions
- No official start date yet but CMS confirmed that it will be sometime in early 2023

Why the change?

Increased Federal Security Mandates

- Remote Identify Proofing
- Secure identity management provided by CMS through HARP

CMS wants to know who is accessing PHI information

CMS wants to know what PHI they are accessing

CMS wants to know who the Provider Security Official (PSO) will be in your organization

Creating your PSO Account (HARP)

Follow these steps to register your Provider Security Official (PSO):

1. Identify at least one individual who will be the Provider Security Official (PSO).

2. Each individual will need to register for iQIES login credentials by creating an account in the HARP system at: <https://harp.cms.gov/register>

3. Set up MFA (Multi-Factor Authentication) for your account and complete the Identify Proofing process.

Creating your PSO Account (HARP)

CMS.gov | HARP

© Help Login

CMS.gov | HARP
HCQIS Access Roles and Profile

Login

Enter your HARP, EIDM, or EUA credentials to log into HARP.

User ID *

Password *

Having trouble logging in?

By logging in, you agree to the [Terms & Conditions](#)

Login

OR

CMS EUA PIV Card

Don't have an account? [Sign Up](#)

See all applications that use HARP

Training Videos

Help

Creating your PSO Account (HARP)

CMS.gov | HARP Help Login

Create an Account

HCQIS Access Roles and Profile

1 Profile Information 2 Account Information 3 Remote Proofing 4 Confirmation

Profile Information

Enter your profile information for identity proofing. HARP uses Experian to help verify your identity. Already called Experian? Enter Reference Number

Want to retry a previously failed registration attempt? [Retry Remote Proofing](#)

All fields marked with an asterisk (*) are required.

Legal First Name *	Legal Last Name *
<input type="text"/>	<input type="text"/>
Middle Name	Date of Birth *
<input type="text"/>	<input type="text" value="mm/dd/yyyy"/>
Email Address *	Confirm Email Address *
<input type="text"/>	<input type="text"/>
Personal Phone Number	Is your address in the United States? *
<input type="text" value="() - -"/>	<input checked="" type="radio"/> Yes <input type="radio"/> No
Home Address Line 1 *	Home Address Line 2
<input type="text"/>	<input type="text"/>
City *	State *
<input type="text"/>	<input type="text"/>
Zip Code *	Zip Code Extension
<input type="text"/>	<input type="text"/>
Social Security Number *	
<input type="text"/>	

Don't want to enter your SSN? [Initiate Manual Proofing](#)

By registering for HARP, you agree to the [Terms & Conditions](#)

[Next →](#)

Creating your PSO Account (HARP)

New Security Measures

- Requires Multi-Factor Authentication (MFA)
- Identity Proofing through Experian
- Series of credit background checks
- Once a HARP account is created you can proceed to iQIES to request a role

Creating your PSO Account (iQIES)

1. Access iQIES using your HARP ID and password: <https://iqies.cms.gov/>

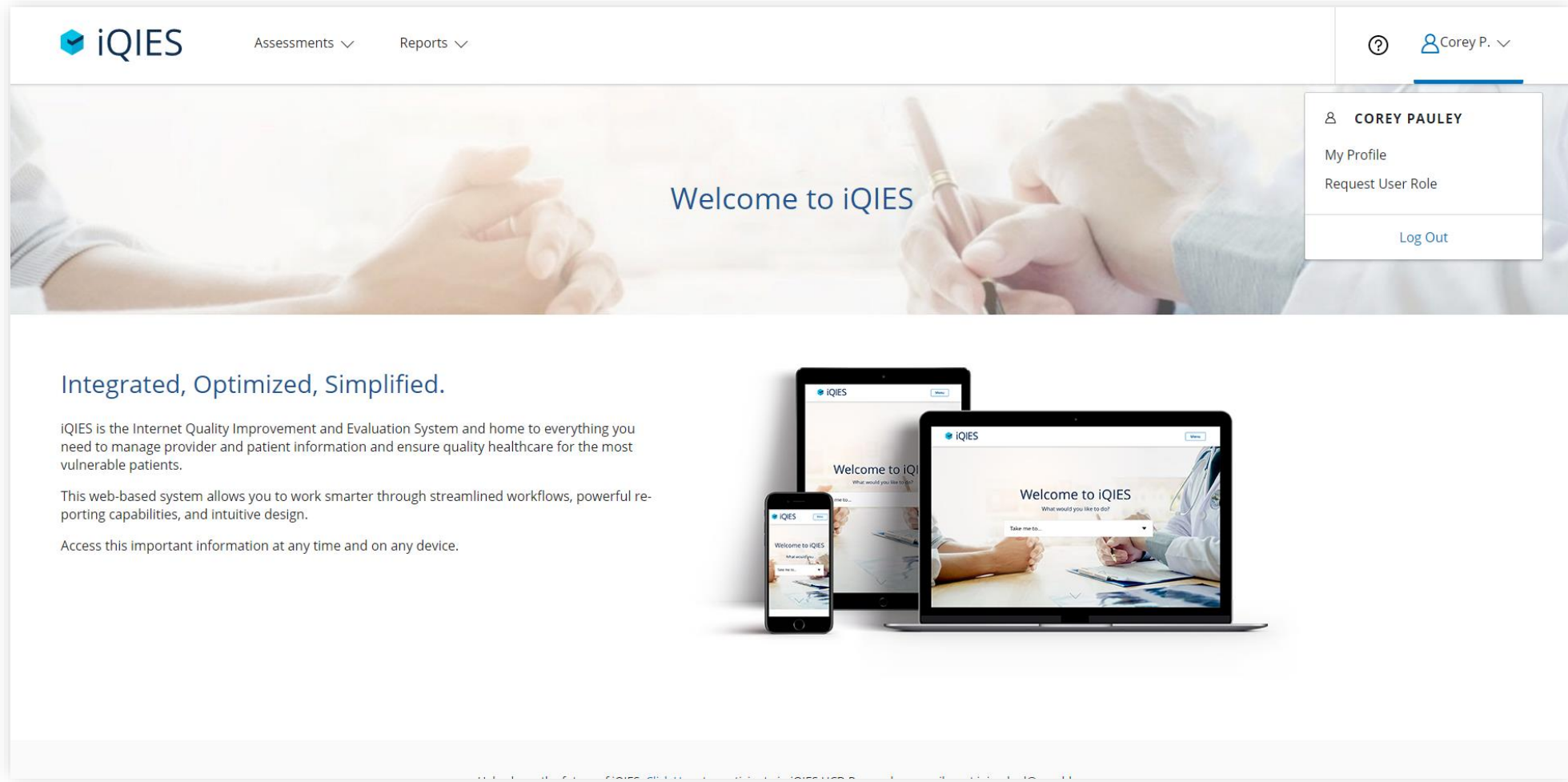
2. Initiate your Provider Security Official (PSO) role request using your provider CCN.

3. Once your request has been submitted AND approved, you will receive an email notification. At this point, you will have authority to approve/deny requests for iQIES access and role types.

Creating your PSO Account (iQIES)

The screenshot shows the iQIES Two-Factor Authentication page. On the left, there is a welcome message: "Welcome to iQIES" followed by "Essential accessibility and connectivity for health care professionals." The right side of the page is titled "Two-Factor Authentication" and contains the following text: "Select a device to verify your account. All required fields are marked with an asterisk (*)". Below this is a dropdown menu labeled "Device *" with "Select one" as the current selection. There are "Send Code" and "Cancel" buttons. A link "Add New Device" is provided for users who do not have their device handy. At the bottom of the page, there is a footer with three columns: "View Resources" (including "QIES Technical Support Office" and "Known Issues"), "Get Help" (including "CCSQ Support Central" and "Help"), and "Stay Connected" (with social media icons for Twitter and YouTube). A small text line above the footer reads: "Help shape the future of iQIES. Click Here to participate in iQIES HCD Research or email us at iqies_hcd@cms.phs.gov."

Creating your PSO Account (iQIES)



The screenshot displays the iQIES web application interface. At the top left, the iQIES logo is visible, followed by navigation links for "Assessments" and "Reports". On the top right, a user profile dropdown menu is open for "Corey P.", showing options for "COREY PAULEY", "My Profile", "Request User Role", and "Log Out". The main content area features a large banner image of hands shaking over a document with the text "Welcome to iQIES". Below the banner, the text "Integrated, Optimized, Simplified." is followed by a description of the system's purpose and its multi-device accessibility. An image of a smartphone, tablet, and laptop shows the application's responsive design across different devices.

iQIES Assessments ▾ Reports ▾ ? Corey P. ▾

WELCOME TO iQIES

What would you like to do?

Take me to...

COREY PAULEY

My Profile

Request User Role

Log Out



Integrated, Optimized, Simplified.

iQIES is the Internet Quality Improvement and Evaluation System and home to everything you need to manage provider and patient information and ensure quality healthcare for the most vulnerable patients.

This web-based system allows you to work smarter through streamlined workflows, powerful reporting capabilities, and intuitive design.

Access this important information at any time and on any device.

Creating your PSO Account (iQIES)

 Assessments ▾ Reports ▾ ?  Corey P. ▾

[Home](#) / [My Profile](#) / [Access Request Form](#)


STEP 1

Select a User Category

Select the category of your organization to begin the role request process.

- Accrediting Organization**
Administration and survey of deemed healthcare providers.
- CMS**
iQIES Administration for User Security Support for Patient Assessments and or Survey and Certification.
- CMS Contractor**
CMS Contractors, Medicare Administrative Contractors, Medicare Administrative Contractor Security Official
- Provider**
Healthcare organizations, agencies, and services.
- State Agency**
State-level administration for Survey and Certification activities and Patient Assessments Management activities.
- Vendor**
Data and assessment submitters on behalf of providers.

Creating your PSO Account (iQIES)

 Assessments ▾ Reports ▾ ? Corey P. ▾

[Home](#) / [My Profile](#) / [Access Request Form](#)

STEP 2


Select a User Role

Select the user role that best fits your needs.

- Assessment Submitter**
Upload and submit patient assessments; generate and view reports
- Provider Administrator**
Create and manage patient profiles; create, manage, submit, modify, and inactivate patient assessments; generate and view reports
- Provider Assessment Coordinator**
Create and manage patient profiles and assessments within iQIES; create, manage, and submit patient assessments; generate and view reports
- Provider Assessment Viewer**
View patient profiles and their assessments; generate and view reports. (Warning: Cannot upload patient assessments)
- Provider Security Official**
Approve iQIES user accounts; upload, create, manage, and submit patient assessments; create and manage patient profiles; generate and view reports

[Next](#) [Previous](#)

Creating your PSO Account (iQIES)

 Assessments ▾ Reports ▾ ? Corey P. ▾

Home / My Profile / Access Request Form

STEP 3 Add Organizations

Add providers for the Provider Security Official role by entering their CCN or Facility ID.

Search By Search for

Select whether to search by CCN or Facility ID

Provider	Provider Type	CCN	Facility ID
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[Previous](#)

For multi facility organizations, the PSO can request access to multiple nursing facilities by adding all CCN#'s in Step 3

Deadlines by Region

Region	States per Region	Registration Deadline
1 and 2	Region 1: CT, ME, MA, NH, RI, VT Region 2: NJ, NY, PR, VI	Aug 26 - 2022
3, 9, and 10	Region 3: DE, DC, MD, PA, VA, WV Region 9: AZ, CA, HI, NV, Pacific Territories Region 10: AK, ID, OR, WA	Sep 9 - 2022
4	Region 4: AL, FL, GA, KY, MS, NC, SC, TN	Sep 23 - 2022
6	Region 6: AR, LA, NM, OK, TX	Oct 7 - 2022
5	Region 5: IL, IN, MI, MN, OH, WI	Oct 28-2022
7 and 8	Region 7: IA, KS, MO, NE Region 8: CO, MT, ND, SD, UT, WY	Nov 11 - 2022

At this time, the deadline has passed for all regions, so get your PSO setup as soon as possible.

Poll #2



Has your PSO(s) successfully logged into iQIES?

SimpleLTC & PCC Authorization

Once you have established your PSO, Simple will also need to link to your account under your provider CCNs.

- As of December 1, 2022, the provider advocacy group Advion (formerly NASL) continues to work directly with CMS on the final process for linking software vendor accounts to the new iQIES. This is in coordination with Simple, PCC and other software companies.
- Simple will communicate the new process as soon as CMS makes the final decision (probably sometime in early 2023)

Unknowns

- What will happen to the old CASPER access?
- We don't know exactly what MDS submissions will look like.
- Simple has been submitting Oasis for Home Health under iQIES for a while, and the transition was a little bumpy.
- We are waiting for updates on PBJ and when the transition will occur for PBJ transmissions.

Removing Users & Additional Security Considerations

- How will your organization manage PSO access in the case of turnover?
- We recommend more than 1 PSO during the initial setup
- No account sharing (Remote access verification prevents this)
- PSO should manage additional Third-Party Access

Additional CMS iQIES Resources & Training

[Creating a HARP Account Training Videos](#)

[iQIES Reference and Manuals Page](#)

[iQIES Training Videos Page](#)

[iQIES News & Updates Page](#)

The Pennsylvania Association of Nurse Assessment Coordinators

How we assist the residents of the Commonwealth

www.paanac.org

Our Purpose

- The purpose of the Pennsylvania Association of Nurse Assessment Coordinators is **to promote excellence in support of the assessment process.**
- We support not only the MDS Coordinator, but the entire Interdisciplinary Team in relation to the RAI Process.
- Each section of the MDS may have a variety of disciplines that contribute to the information; therefore, we ensure those disciplines have the knowledge they need to succeed.

Our Benefits

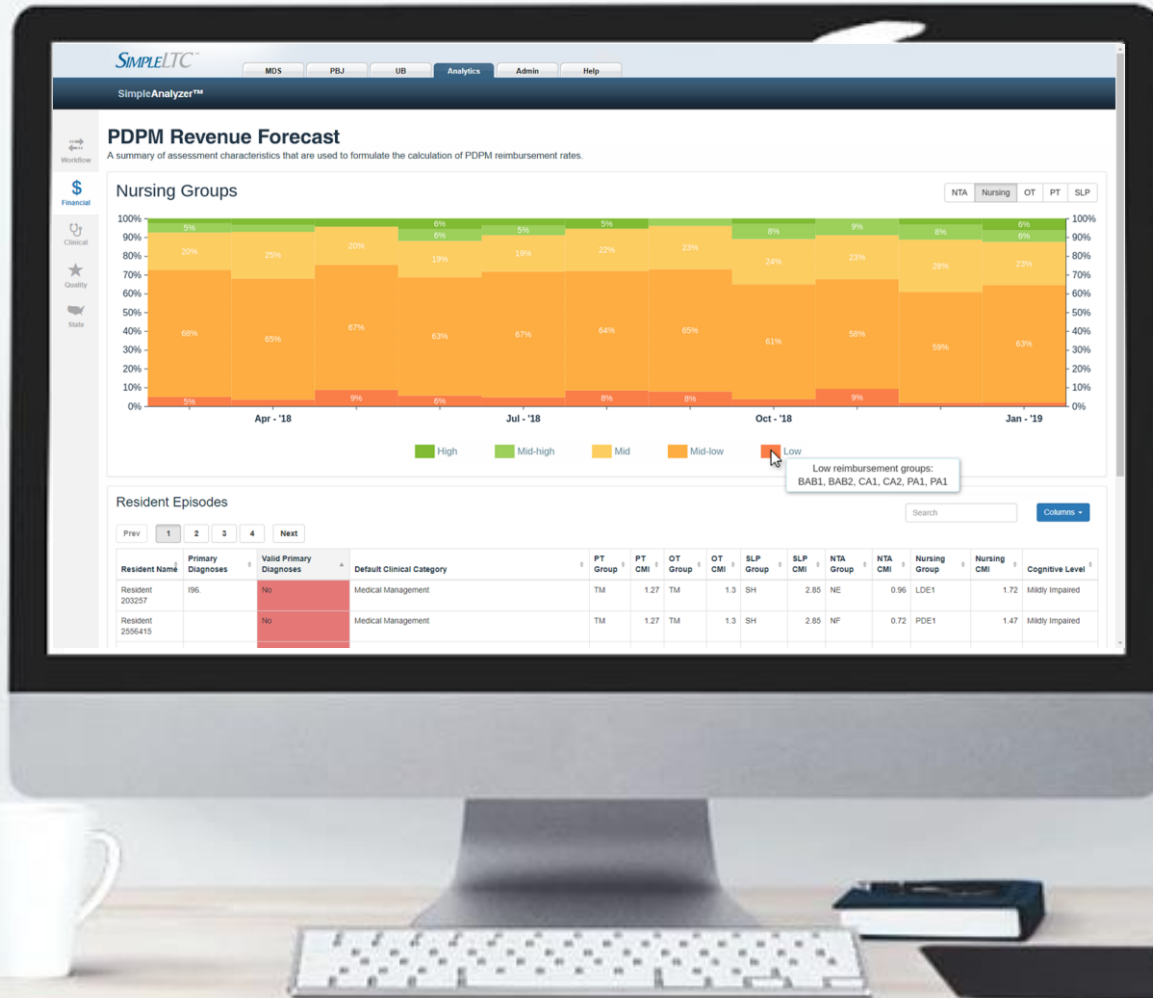
- Access to a statewide peer support network.
- A voice for the expression of opinions and concerns to federal and state agencies on evolving programs.
- Participation in design and promotion of best practices.
- Continuing education via statewide and regional meetings.
- Timely access to pertinent state information specific to every interdisciplinary team role in the assessment process. This includes all team members from the nurse aide to the health care administrator.

Our Education

In the last year, we have provided education on:

- Section GG, Functional Abilities and Goals,
- The 2021 Final Rule,
- Department of Health survey outcomes,
- The 21st Century CURES Act,
- CMS Quality Initiatives, and many other topics.

- Our Fall sessions will focus on the **MDS 3.0 Quality Measures** which hope to improve the understanding of the Pennsylvania Quality Incentive Programming.



Compliance, automation, and iQIES connectivity



SimpleAnalyzer™



SimpleConnect™

- Automated CMS transmission
- Pre-transmission scrubbing
- Real-time Quality Metrics
- PDPM performance tools
- Five-Star insights

CORE Analytics joins the Simple/Netsmart family!



simple.
a Netsmart solution

+ **CORE** analytics =

The first **complete** view of
Claims + MDS + Staffing

For your free demo, email sales@simpleltc.com



Netsmart

Questions?



Thank you for attending!

[Recording and slides available here](#)

